

Airport Collection Instructions >>> International Terminal



All of our airport work is carried out in association with Aeroparks Ltd and they operate from a base approximately 3 minutes' drive from the airport.

We will deliver your rental vehicle to them and they will pass it on to you on our behalf.

It is vital that you read these instructions and ask us before your arrival in Auckland if you have any questions.



once you have your bags and have cleared customs (Not Before Please), call 0800 237 672 from your mobile phone or any public pay phone (the nearest is located behind help desk directly in front of the customs exit. Let them know that you are waiting at the International Terminal and are ready for collection. EXIT DOOR 8, walk across the pedestrian crossing and follow the sign "ALL CAR PARKS". Once at covered walkway GO LEFT, and at the end follow the sign "ALL SHUTTLES".

You can call from your mobile phone or any public pay phone (the nearest is located behind help desk directly in front of the customs exit).

It can take around 10 minutes for the shuttle to arrive as it may be at the other terminals
If you are getting anxious you can always call the office on 0800 237 672 for an estimated ETA.

Please note that if you do not call them, they will not know that you are there waiting for the shuttle.

